



Dear Valued Customer,

We appreciate your recent purchase of our Solar Powered Digital Thermometer. Our commitment to quality and innovation drives us to provide reliable products that meet the needs of our customers.

We would like to bring to your attention a known issue regarding the button that toggles between Fahrenheit (°F) and Centigrade (°C) display. Due to the refresh rate of the microprocessor, the thermometer requires at least 10 seconds between button presses for the unit display to update correctly. Pressing the button multiple times in quick succession may result in delayed or unintended responses.

To ensure optimal performance, we ask kindly that you wait at least 10 seconds before pressing the button again when changing the temperature unit. This will allow the internal processor to register the command properly and update the display accordingly.

We sincerely apologize for any inconvenience this may cause and appreciate your understanding. Our team is continuously working to enhance product performance, and we value your feedback. If you have any further questions or require assistance, please do not hesitate to contact our support team at [sales@trerice.com](mailto:sales@trerice.com) or 888/873-7423.

Thank you for choosing TRERICE! We appreciate your support and look forward to serving you in the future.

Sincerely,  
Rick Bovensiep  
Engineering Coordinator  
H.O. Trerice

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